New Payment Options for the

PARKING METERS

This summer, the Parking Utility will be introducing additional payment options for the downtown parking meters to make parking more convenient for customers. Parking meters will soon be able to accept coins and mobile payments with your smartphone. Here's what you need to know about the changes and what to expect as current meters get converted to this new technology.

PHASE 1 - DECALS

JUNE/JULY

Decals will be applied to all street and parking lot meters. Custom decals will be applied to the front and back of the meter housing with Parking Utility specific information such as enforcement hours, holidays and how to report a broken meter. Additional HotSpot decals will be placed on and around the meter with zone and payment information.

PHASE 2 - RATE CHANGE

JULY

Meters will be programmed for the new rate of \$0.75 per hour. Mobile payments using the app or QR code will include a user fee plus the per hour rate. Coin payments will have no additional fee.

PHASE 3 - SIGNAGE

JULY/AUGUST

New parking lot entrance signs will be installed with a fresh new design. Internal signs will be installed, in particular sign kiosks allowing customers to pay the per hour rate using the mobile app or a convenient QR code for one-time payments.

WHEN COMPLETED...

- Customers will be able to pay the meters using coins, the HotSpot Parking mobile app or a QR code for one-time payments (NEW).
- Customers will be able to pay the hourly rate to park in off-street parking lots without meters (NEW).
- Lot signage will be fresh and include easy-to-understand information on how to pay for parking.

